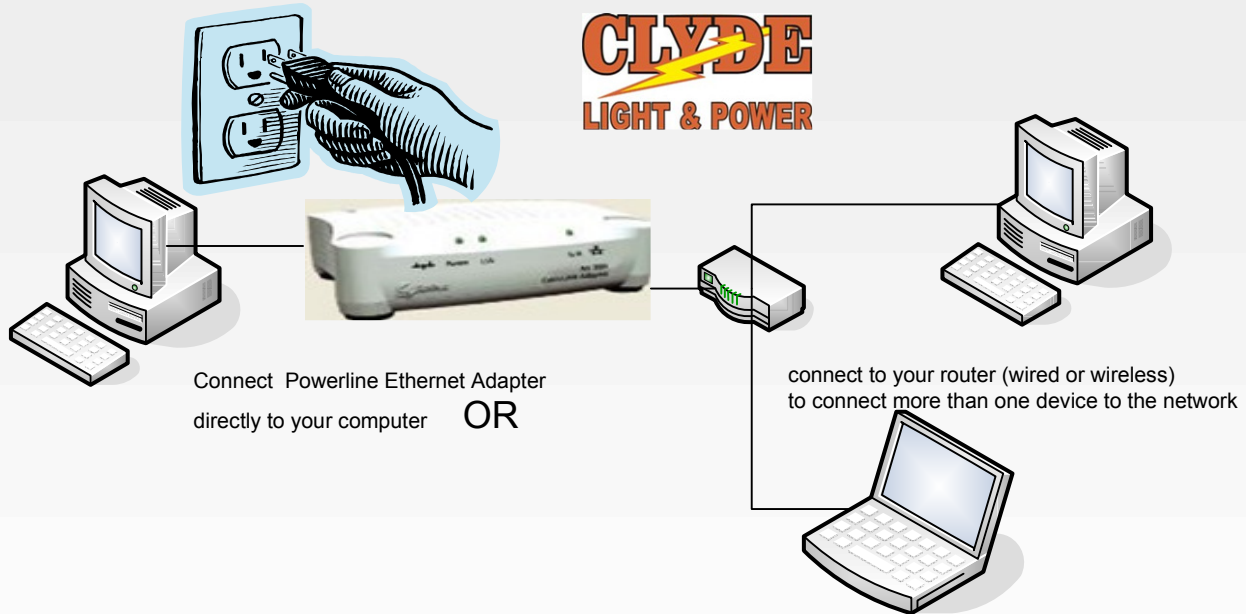


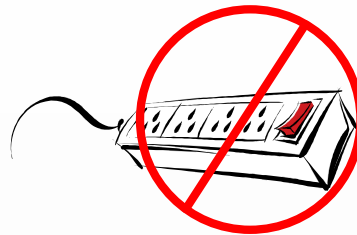
## Broadband Over Powerline Connection



\*Note

**Do NOT PLUG POWERLINE ETHERNET ADAPTER INTO A SURGE PROTECTED POWER STRIP OR OUTLET**

POWERLINE MODEM DOES FEEL VERY WARM TO THE TOUCH – THIS IS NORMAL AND WILL NOT AFFECT PERFORMANCE



If you need any assistance with your connection, call Amy W. or Justin L. at Clyde Light & Power (419)547-7742 weekdays 6:30am – 3:00pm  
After hours you may contact the ISP (internet service provider)

Broadband billing is not included on your City utility bill. You will receive a bill from the ISP

An email account can be set up for you upon request through the ISP –  
You may also use or set up email accounts through yahoo, gmail or other email providers.

Clyde Light & Power does not provide technical assistance for personal computers or routers.  
If you are having a problem and it is determined the connection is working through our equipment, it is the customers responsibility beyond the modem.

If you wish to discontinue service, equipment must be returned to Clyde Light & Power within ten (10) days or a fee will be charged per the customer premise equipment agreement.